

AVIS QUICK PASS

Avis Preferred members know since many years the convenience of getting their rental car quickly, especially at airports, because we have already saved the rental-related data in their customer profiles.

Travelers who do not have personal preferred cards or use a central company payment method now also have the opportunity to use this service for a quick and convenient rental and thereby save time!

AVIS QUICK PASS is now available to these customers!

What is Quick Pass?

Quick Pass is a short online process that the traveller goes through, checking his existing reservation again, adding any additional services that may be needed and completing missing data that is urgently needed for the rental.

What are the advantages of Quick Pass for my customer?

With Quick Pass, the traveller prepares their rental agreement independently and adds information that cannot be entered via GDS but is required for the rental, including the billing address, date of birth and driver's license number. This means that the rental contract is already complete when the rental takes place and can already be prepared by the station.

Furthermore, the traveller also has the option of going directly to the Quick Pass counter or a shared Quick Pass / Preferred counter.

This minimizes the rental process and the waiting time in the station!

Can Quick Pass be used for any reservation?

Yes, Quick Pass works for every confirmed (= /CF number in the PNR) reservation (also for reservations with booked delivery and collection) and is independent of the entered payment method.

The requirement is that the rental takes place within Europe (Germany, Austria, Switzerland, Poland, Czech Republic, France, Belgium, Luxembourg, Spain, Portugal, Italy, UK, Denmark, Norway, Sweden), North America (USA, Canada) and Australia/New Zealand. Other countries will follow.

For reservations that were first created on request, the email address that was sent will be saved. Once the request is confirmed, the Quick Pass process will be started.

In the case of rebooking's of any kind of confirmed reservations, Quick Pass will be started again afterwards, even if Quick Pass was already closed before the rebooking.

Which customers can use Quick Pass?

Quick Pass is aimed at all customers who do not have a personal Avis Preferred profile.

Does the booking process change?

Basically, the booking process remains unchanged! In order to enable Quick Pass, it is necessary to **enter the email address in the booking segment**. This is possible with the additional booking option

AMADEUS: **/EM-name.surname@company.com**

SABRE: **/FX-name.surname#company.com**

(This is no typo! Sabre requires an “#” instead of an “@”)

How does the Quick Pass process work?

After the reservation has been created in the GDS with the customer's email address, Avis will send an email inviting the customer to use Quick Pass and complete their reservation.

The email contains a link to Quick Pass for this purpose. The reservation is displayed by entering the name of the traveller, the reservation number and the email address. All the information already included in the reservation are displayed, e.g., information on the booked rate, the booked insurance package, the selected method of payment, already booked special equipment or delivery and collection.

The customer is asked to complete missing data. In most cases, these are the billing address, date of birth and driver's license number.

It only takes some minutes to complete Quick Pass!

How about data protection?

We will only use your customer details to facilitate the delivery of a service and not for marketing purposes. If we have their email address, we can invite them to check-in in advance so that we can make their vehicle collection as quick and safe as possible. We will not use their details for any other purposes unless they have opted in with us on our own channels, our communications will only ever be related to delivering a service. If the customer will wish to object for their data being processed or if they wish to be forgotten, they can request that as per their GDPR rights and we will action accordingly.